

NATIONAL JUDICIAL ACADEMY

P-1067 to P-1076: Court Excellence Enhancement Programme-2

22nd to 24th December, 2017

Programme Coordinator : Mr. Rajesh Suman, Faculty, NJA, Bhopal

No. of Participants : 54

No. of forms received : 54

I. OVERALL				
PROPOSITIONS	To a great extent	To some extent	Not at all	Remarks
a. The objective of the Program was clear to me	98.15	1.85	-	-
b. The subject matter of the program is useful and relevant to my work	85.19	14.81	-	-
c. Overall, I got benefited from attending this program	94.44	5.56	-	-
d. I will use the new learning, skills, ideas and knowledge in my work	88.68	11.32	-	-
e. Adequate time and opportunity was provided to participants to share experiences	80.77	15.38	3.85	-
II. KNOWLEDGE				
PROPOSITIONS	To a great extent	To some extent	Not at all	Remarks
The program provided knowledge (or provided links / references to knowledge) which is:				
a. Useful to my work	88.46	9.62	1.92	-
b. Comprehensive (relevant case laws, national laws, leading text / articles / comments by jurists)	55.77	36.54	7.69	-
c. Up to date	78.85	19.23	1.92	-
d. Related to Constitutional Vision of Justice	64.00	30.00	6.00	-

e. Related to International Legal Norms	36.54	44.23	19.23	-
III. STRUCTURE OF THE PROGRAM				
PROPOSITIONS	Good	Satisfactory	Unsatisfactory	Remarks
a. The structure and sequence of the program was logical	90.74	9.26	-	-
b. The program was an adequate combination of the following methodologies viz.				
(i) Group discussion cleared many doubts	76.92	23.08	-	-
(ii) Case studies were relevant	68.75	29.17	2.08	-
(iii) Interactive sessions were fruitful	80.77	19.23	-	-
(iv) Audio Visual Aids were beneficial	82.35	17.65	-	-
<i>(To be modified as per the sessions planned)</i>				
IV SESSIONS WISE VETTING				
Parameters				
Session	Discussions in individual sessions were effectively organized		The Session theme was adequately addressed by the Resource Persons	
	Effective and Useful	Satisfactory	Effective and useful	satisfactory
1	88.68	11.32	82.61	17.39
2	84.31	15.69	82.50	17.50
3	82.35	17.65	92.68	7.32
4	86.54	13.46	82.93	17.07
5	84.31	15.69	87.80	12.20
6	93.75	6.25	92.31	7.69
7	85.71	14.29	92.50	7.50
8	91.84	8.16	90.00	10.00
9	87.50	12.50	87.18	12.82
10	95.83	4.17	92.11	7.89
V. PROGRAM MATERIALS				
PROPOSITIONS	To a great extent	To some extent	Not at all	Remarks

a. The Program material is useful and relevant	83.02	16.98	-	-
b. The content was updated. It reflected recent case laws/ current thinking/ research/ policy in the discussed area	53.06	40.82	6.12	-
c. The content was organized and easy to follow	91.18	8.82	-	-

VIII. GENERAL SUGGESTIONS

a. Three most important learning achievements of this Programme	<ol style="list-style-type: none"> 1. I learnt a lot to make the justice delivery system more effective in my court. 2. Establishing the help desk in courts; 2. Time management; 3. Coordination amongst duty holder. 3. Establishing help desk in court; Time management; Team work. 4. Help desk; 2. Team work; 3. Dedication toward justice system. 5. Team work; 2. Help desk; 3. Dedication. 6. Co-ordination between the staff & Stakeholders; 2. Punctuality; 3. Blow your ideas in the sphere of law of land. 7. Coordination between the staff & Stakeholders; Punctuality; Team work. 8. Team work; 2. Help desk; 3. Dedication. 9. 1. Not to seek adjournments; 2. To assist the court; 3. To secure the interest & security of nation. 10. 1. Team work; 2. Coordination; 3. Practice. 11. Team work; Dedication; Help desk. 12. 1. Team work; 2. Coordination; 3. Practice. 13. 1. Punctuality; 2. Integrity; 3. Time management/event management. 14. Many useful techniques have been learnt; Court management techniques have been learnt; Team work and co-ordination techniques have been learnt. 15. 1. Techniques; 2. Management; 3. Team work and coordination. 16. 1. Many good team work; 2. Making good experience; 3. Functioning for the improvement. 17. 1. Not to seek adjournments; 2. To assist the court; 3. To secure the interest and security of witnesses. 18. 1. Motivation; 2. Knowledge; 3. Management technique. 19. 1. Technique of court; 2. Team work & coordination technique; 3. Management of court. 20. 1. Listing; 2. Discipline; 3. Due to the hospitality. 21. To work with reasonableness within system.
---	--

22. Group discussion; Presentation of duty holder wise; Open discussion.
23. 1. To be punctual in office and be polite to other stakeholders; 2. To make the colleagues aware about CEEP; 3. This programme is very useful.
24. We all are important & valuable in our own field, our full potential should be used to help the cause on which we work or believe.
25. I learnt a lot.
26. Break out group discussion, court wise presentation on developing court excellence enhancement plan and best practice solutions for improving court performance.
27. To be more punctual and devote some more time at working place; To help the PO & other stake holder by way of tracking & averaging case records; To motivate our colleagues to follow the outcome of CEEP programme.
28. 1. Time management; Dedication to service; be a part of judicial improvements.
29. Whatever the conditions may be we have to improve our mindsets to achieve the objective of ideal court.
30. 1. Innovative thinking to address issues in given frame work; 2. Sparing time for attending to macro issues; 3. Importance of coordination and team work by including all actors/contributors to judicial process.
31. 1. Punctuality; 2. Discipline; 3. Innovative ideas.
32. Problem solving; Discipline; Innovative ideas.
33. 1. I learnt something new which will be applied by me for day to day business; 2. We learnt more than we thought. 3. This programme is useful.
34. It is well organised.
35. Dedication, Punctuality, humbleness & politeness.
36. All are satisfactory.
37. 1. How to better the working in given circumstances; 2. Need to work in tandem with all the components; 3. Make difference by starting the same firstly from oneself.
38. Hard Work.
39. Dedication for work team work and belongingness to each other.
40. Gave us vision; How to manage the things from limited resources was explained very well; Encouragement to all the stakeholders to work as team to raise the institution.
41. 1. How to improve myself to help present judicial system; 2. Innovative Ideas; 3. Time management.
42. Dedication for work. Team work, and believe in each other.
43. Interaction with other.
44. Generally the programme is very useful to us.
45. Punctuality; Dedication; Innovative ideas.
46. 1. Regarding pendency of cases; 2. Infrastructure; 3. Legal aid.
47. I learnt 1. How to deal with the witnesses, court, staff and advocates to dispose the cases; 2. How to make the court a pleasant atmosphere; 3. How to be punctual and sincere in the court.

	<p>48. 1. Sensitized about the measures to attain excellence in justice delivery system; 2. Despite resource constraints we can attain excellence if we have the right attitude; 3. Need of the hour is docket inclusion.</p> <p>49. Punctuality.</p> <p>50. To treat the clients in a better way and to help the court perform the best.</p> <p>51. 1. Responsibility for performance of the court in all aspect; 2. Reaffirmation to courts constitutional ideals of justice; 3. Redefinition of corruption.</p> <p>52. 1. Time management; 2. Changes for better disposal & justice; 3. Methods for arrears reduction.</p> <p>53. 1. Enhancement of court functioning; 2. Court friendly and effective. Time punctuality; 3. Achievement of targets.</p> <p>54. Improvise court excellence in every way possible.</p>
<p>b. Which part of the Programme did you find most useful and why</p>	<p>1. All the programme are useful.</p> <p>2. All sessions were of great use in our day to day functioning.</p> <p>3. All programme were most useful.</p> <p>4. Friendly and academic guidance from Hon'ble Chair Persons.</p> <p>5. Got to know the coordination.</p> <p>6. Presentation & Discussion.</p> <p>7. Presentation & Discussion.</p> <p>8. Participant did not comment.</p> <p>9. Interaction between the resource person and other advocates who came from different states.</p> <p>10. Group discussion.</p> <p>11. Get together</p> <p>12. Group discussion.</p> <p>13. Break out group discussion because, it gives encouragement/motivation to change.</p> <p>14. Presentation by Chief Judicial Magistrates as I got many new and innovative ideas.</p> <p>15. Session 1: Assessing and Enhancing Court Performance- we learnt how to make court functioning smooth.</p> <p>16. Interaction between clerks.</p> <p>17. Interaction between PPs as it enhanced the smooth working.</p> <p>18. Session of assessing court performance. Break out group discussion.</p> <p>19. Session 8: Court Wise Presentation on Developing Court Excellence Enhancement Plan; Session 9: Court Wise Presentation on Developing Court Excellence Enhancement Plan- different idea was given by the chief judicial magistrate from the 12 states.</p>

20. Interaction and the expression by each stake holder of the state.
21. All the programmes organized are not at all good but satisfactory. But these type of programme must be arranged regularly.
22. Presentation of duty holder.
23. Second day of programme where participants provided suggestions.
24. Entire session.
25. Mr. Rajesh Suman Assistant Professor was very helpful.
26. Court wise presentation; got the ideas of other participants.
27. **Session 2:** Discussion on Court Excellence Indicators and Model Court Plan-where difficulties and remedies were explored by the delegates from across the country.
28. Templates submitted by the chief judicial magistrates.
29. I like the first session the most, the speech of Justice R.C. Chavan the way he inspired us all was a morale booster.
30. Intense consultation by group/teams of various courts and presenting of their respective ideas strategies. This helped in identifying effective way of improving quality of work.
31. Discussion of ministerial staff.
32. Interaction.
33. Mr. Rejesh Suman organized the programme very well.
34. Participant did not comment.
35. Interaction among the ministerial staff of listen to the advice of the justices.
Session 4: Challenges faced by the Duty Holders and Suggestions to Improve Performance of Courts.
36. All programme found to be much useful.
37. 1. The inputs given by the Hon'ble Justices; 2. Interaction session (including presentation).
38. All Programme.
39. Group discussion.
40. Breakout sessions and presentation session was most useful because it gave an opportunity to express our innovative ideas.
41. Break out group discussion. That was helpful to know other ideas.
42. Group discussion.
43. Discussion & Presentation.
44. Generally the programme was very useful to us.
45. **Session 1:** Assessing and Enhancing Court Performance.
46. In my state.

	<p>47. The presentation by the different CJM of different state because we get varieties of suggestion to implement the knowledge from CEEP-2 programme.</p> <p>48. The entire programme was lively energetic, mind boggling & useful to achieve excellency in justice delivery system in time which is the need of the hour.</p> <p>49. Presentation by CJM.</p> <p>50. The group discussions. We could share and understand the prime problems that the lawyers practically face and amicable solutions to all those.</p> <p>51. All</p> <p>52. Session 1: Assessing and Enhancing Court Performance; breakout discussion and presentation was excellent.</p> <p>53. Punctuality of time. As the same will enhance court functioning.</p> <p>54. All programme.</p>
<p>c. Which part of the Programme did you find least useful and why</p>	<p>1. All the programme are useful.</p> <p>2. NA</p> <p>3. NA</p> <p>4. Nothing.</p> <p>5. Nothing.</p> <p>6. Participant did not comment.</p> <p>7. Participant did not comment.</p> <p>8. No</p> <p>9. None</p> <p>10. Participant did not comment.</p> <p>11. Nil</p> <p>12. Participant did not comment.</p> <p>13. Presentation.</p> <p>14. Nothing as such.</p> <p>15. Nothing as such.</p> <p>16. None.</p> <p>17. None.</p> <p>18. Nothing.</p> <p>19. None</p> <p>20. Presentation as the CJM of each state have different view philosophy of their own.</p> <p>21. Legal provisions like S. 293, 296 and 165 of CrPC as told by Justice Joshi.</p> <p>22. I found entire session in much updated mode.</p>

	<p>23. None</p> <p>24. None.</p> <p>25. Promptness</p> <p>26. All parts of programmes are useful.</p> <p>27. Since I have attended the CEEP programme two times earlier, I found entire session in very updated mode.</p> <p>28. Nil</p> <p>29. Nothing like that but there was so much repetitions on same issue like infrastructure etc.</p> <p>30. Open discussion on best practices, as it was not very structured and later digressed into irrelevant areas.</p> <p>31. Participant did not comment.</p> <p>32. Participant did not comment.</p> <p>33. None</p> <p>34. Participant did not comment.</p> <p>35. None.</p> <p>36. More effective of the programme found to be less useful.</p> <p>37. All the session were relevant.</p> <p>38. All Programme.</p> <p>39. Participant did not comment.</p> <p>40. Nil</p> <p>41. Nothing.</p> <p>42. Break out.</p> <p>43. Nil</p> <p>44. Generally the programme was very useful to us.</p> <p>45. Session 9: Court Wise Presentation on Developing Court Excellence Enhancement Plan- everyone were repeated the same thing.</p> <p>46. Participant did not comment.</p> <p>47. Nothing.</p> <p>48. Does not arise.</p> <p>49. Nil</p> <p>50. The last session.</p> <p>51. None.</p> <p>52. Nil</p>
--	--

	<p>53. With regards to discussion a basic structures and facilities which can be managed in any manner. Where there is will there is way.</p> <p>54. Participant did not comment.</p>
<p>d. Kindly make any suggestions you may have on how NJA may serve you better and make its programmes more effective</p>	<ol style="list-style-type: none"> 1. I have no words to speak. Excellent. It is a life time achievement to be here. 2. To conduct more such programmes more often so that me may enrich our functioning. 3. Participant did not comment. 4. More facilities in the room like razor, moisturizer, comb, hair oil etc. 5. More facilities in the room like moisturizer, comb & hair comb. 6. It is very useful programme for all because it was first time organized for ministerial staff. It will definitely boost their moral & give them inspiration to do work effectively. 7. It should be organized once in a year for ministerial staff also. 8. Participant did not comment. 9. Participant did not comment. 10. Participant did not comment. 11. Participant did not comment. 12. Participant did not comment. 13. More programme like CEEP and to frequently organize for different courts. 14. Study materials may be sent to the officers beforehand. 15. Study materials may sent to the officers beforehand. 16. No suggestion. 17. No suggestion. 18. Study materials may be provided earlier for preparation. 19. Required for another programme for the other state to same programme. 20. More effective if we get more time in presentation. 21. NJA must from a district level committee and open suggestion network to access and start bimonthly magazine and advocates are to be given the opportunity to write articles that would be very helpful for the system. 22. For effectiveness CEEP programme there should be steps taken by NJA and Hon'ble High Court to implements. 23. For effectiveness of the CEEP programme there should be steps taken by NJA & Hon'ble High Court. 24. Some good magistrates should also be called as Resource Persons. 25. For effective programme there should be steps taken by the NJA and Hon'ble High Court Judge.

26. Nil
27. For effectiveness of for CEEP programme there should be steps taken by NJA and Hon'ble High Court.
28. Programme schedules may be uploaded in the NJA website as earliest, it will be useful to us to prepare well in advance and more effective manner.
29. You have already done very well.
30. Participant did not comment.
31. Programme should be for a larger period.
32. Create programmes wherein the participants are from a particular region will arise similar problem.
33. NJA is good platform to all of us to learn new things.
34. Participant did not comment.
35. Great programme where in the participant are from a different regions.
36. Participant did not comment.
37. I, being a prosecutor, wish that in future also, prosecutor would be kept in mind while arranging these kind of programmes, as it would help in the working of the court in imparting justice.
38. All good.
39. Participant did not comment.
40. Nil
41. Keep it up.
42. Nil
43. Not to stop.
44. The NJA should give opportunity to all the district.
45. Should conduct more programme like this.
46. Participant did not comment.
47. Some special law course monthly/bimonthly should be conducted.
48. Organizing such programme is the need of the hour.
49. Academic training will improve the efficiency of officers.
50. Participant did not comment.
51. Participant did not comment.
52. Please intimate with breaking time to arrange travel and other internal matter.
53. Please arrange programmes on forensic science where investigating Agencies, defense counsels. Prosecutors and presiding officers may be called.
54. Effective as it is.